



PRESS RELEASE

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@BankofGuam

Bank of Guam was established 50 years ago, and as The People's Bank, is Guam's first locally owned and chartered bank. Built on the vision of founder Jesus S. Leon Guerrero to be the driving force for prosperity in the communities it serves, the Bank's work continues through its network of over 500 employees spanning 6,000 miles and 16 branches across Guam, the Commonwealth of the Northern Mariana Islands, the Federated States of Micronesia, the Republic of the Marshall Islands, the Republic of Belau, and San Francisco, California.

May 29, 2023

Bank of Guam Branch and Contact Center Updates

7:00 PM (ChST) Hagåtña, GU.: Bank of Guam announced today updates to their Guam, CNMI and Neighboring Branches, and Familia Contact Center.

The following branches and locations will resume normal hours beginning Tuesday, May 30th, from 9:00 AM to 4:00 PM. All transactions with the exception of new account openings will be available.

GUAM

- Hagåtña
- Yigo
- Andersen
- HQ, including Loan Services

CNMI

- Garapan
- Rota
- Tinian

FAMILIA CONTACT CENTER

- Temporary hours - 6:00 AM to 9:00 PM daily

The Bank's Online, Voice, and Mobile Banking platform have been updated allowing customers access to check balances and view transaction history. Balances on BOG Visa Debit Cards are now current, customers can now utilize their cards at any POS or ATM that is available. All fees incurred using non-BOG ATMs will be waived until the Bank's ATM fleet has been restored.

"Our ATMs are slowly coming back online as power and network connections stabilize and the locations we're in reopen. Our teams are on the ground and focused on the goal of bring all our ATMs up as quickly as possible."

-Joaquin P. L.G. Cook, President and Chief Executive Officer

For the latest updates on Bank of Guam operations, follow @bankofguam on Facebook and Instagram or visit bankofguam.com.

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