FOR IMMEDIATE RELEASE

Bank of Guam Announces Updated Branch Hours

March 23, 2020, Hagatna, Guam. Bank of Guam announces the following updated Branch availability, hours and transactions.

Effective Tuesday, March 24, 2020, Bank of Guam’s Hagatna branch will remain open from 9AM - 1PM, Monday through Friday, only. All other Guam branches remain closed.

All of the Bank’s branches throughout the Neighboring Islands and San Francisco operating hours from Monday through Friday, also effective tomorrow:
Commonwealth of the Northern Marianas (Saipan, Rota and Tinian) - 9AM-1PM (Chalan Piao Closed)
San Francisco - 9AM - 1PM
Federated States of Micronesia (Chuuk, Kosrae, Pohnpei and Yap) - 9AM-1PM
Republic of the Marshall Islands (Majuro) - 10AM-2PM
Republic of Palau - 930AM - 130PM

Transactions that are accepted in the branches that remain open are:
Check Cashing, Deposits and Withdrawals
Loan and Credit Card Payments
Utility Payments
Merchant Transactions

Joaquin P.L.G. Cook, Bank of Guam President and Chief Executive Officer stated, “We have been regularly reviewing evolving COVID-19 events in our region, with our employees, customers and our community at the forefront of our priorities. More than ever, protecting our community is critical. The decision was very difficult and not taken lightly. Our decision to limit Guam Branch openings to a single one in Hagatna helps achieve our goal to slow the spread of COVID-19 and still provide needed services.”
He went on to say, “Everyone must make a concerted effort to remain at home to strengthen social distancing and prevent the spread of COVID-19. Only as a community committed to the solidarity of this action can we protect ourselves, each other and our people.”

For additional information, please contact Jackie Marati at (671) 472-5258.