



## PRESS RELEASE

**Lesley-Anne Leon Guerrero**  
Senior Vice President,  
Chief Experience Officer

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Member FDIC



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**Bank of Guam** was established over 50 years ago, and as The People's Bank, is Guam's first locally owned and chartered bank. Built on the vision of founder Jesus S. Leon Guerrero to be the driving force for prosperity in the communities it serves, the Bank's work continues through its network of over 500 employees spanning 6,000 miles and 16 branches across Guam, the Commonwealth of the Northern Mariana Islands, the Federated States of Micronesia, the Republic of the Marshall Islands, the Republic of Palau, and San Francisco, California.

January 10, 2025

## BANK OF GUAM® CELEBRATES NEW PROMOTIONS AND WELCOMES NEW HIRES

**Hagåtña, Guam** – Bank of Guam, along with its Board of Directors, is proud to announce the following promotions and additions to the Bank of Guam Familia.

*The heart of Bank of Guam has always been its people, and our success is a direct reflection of their hard work, dedication, and talent. Today, we celebrate these well-deserved promotions, recognizing leaders who strengthen their departments with unique skills and innovative ideas. In the same spirit of celebration, we also welcome the newest members of our Familia. Their energy, fresh perspectives, and wealth of experience have already made a meaningful impact on our organization. Each of these individuals embodies what it means to invest in and trust our people. Congratulations to them all!*

– **Joaquin P. L.G. Cook, President and Chief Executive Officer, Bank of Guam**

### Appointments

**Edward Barcinas** has been appointed to the position of Vice President/Director of Project Management Office (PMO). Prior to this, Barcinas served as the Vice President/Director of Customer Experience Management since 2019. With 17 years of banking experience, Barcinas began his career in 2006 as a Customer Service Associate (Teller) at the Malesso Branch. He has served in roles such as Bank Secrecy Act (BSA) Suspicious Activity Report (SAR) Investigator, High Risk Officer, Customer Service Supervisor, Familia Contact Center Manager, Tamuning Branch Manager, Customer Engagement Officer, Familia Ambassador Program Manager, and Director of Learning and Development. He is a 2003 graduate of Southern High School.

**Elizabeth Lubuag** has been appointed to the position of Vice President/Sustainability and Social Impact Manager. Lubuag previously served as the Vice President/Director of PMO and has over 14 years of experience at Bank of Guam, starting as a Management Trainee, Human Resources Utility Officer, eBanking Officer, Product Development Officer, and PMO Manager. She is a 2007 graduate of Southern High School and earned her BA in Communication with a minor in English from the University of Guam. She is currently enrolled at the Pacific Coast Banking School.

### Promotions

**Conrad Berg** has been promoted from Innovation Business Partner to Vice President/Director of Underwriting. Berg has been with Bank of Guam for 10 years, having served as Loan Support Assistant Manager, Familia Contact Center Manager, and Oracle Support Administrator. He is a 1996 graduate of Guam Adventist Academy and earned his Bachelor of Business Administration (BBA) in Marketing from the University of Guam in 2000.

**Marlene Borja** has been promoted from Credit Officer, Retail Banking Group to Vice President/Credit Manager. Borja has been with the Bank for nearly 19 years, starting as a Teller with the Andersen and Mangilao branches and serving as Loan Support Associate, Loan Support Officer, and Credit



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Officer for the Mortgage Banking Group. She is a 2006 graduate of Southern High School.

**Christopher Cruz** has been promoted from Vice President/Relationship Banking Manager to Vice President/Neighboring Islands Regional Manager. Cruz oversees six full-service branches in Chuuk, Kosrae, the Marshall Islands, Palau, Pohnpei, and Yap. With a combined 15 years at Bank of Guam, he has served as a Management Trainee, Credit Officer, and Assistant Vice President/Branch Manager of the Pohnpei Branch. He previously served as President, CEO, and Board Chairman of the Pacific Islands Development Bank. Cruz is a 2002 graduate of Father Dueñas Memorial School and holds a Bachelor of Arts in Political Science and a Professional MBA from the University of Guam. He is also a graduate of the Pacific Coast Banking School.

**Amber Dydasco** has been promoted from Customer Experience Management Officer to Assistant Vice President/Customer Experience Manager. Dydasco has nearly 17 years of experience with Bank of Guam having started as a Customer Service Representative and Pilot Familia Ambassador. She currently serves on the board of the Guam Women's Chamber of Commerce and is the Chair for Fanachu Famalão'an.

**Jeffrey John Ibanez** has been promoted from Vice President/Compliance Officer V to Vice President/Compliance Operations Manager and Community Reinvestment Act (CRA) Officer. Ibanez began with Bank of Guam in 1994 as a Management Trainee and has held positions including Real Estate Officer, Loan Adjustment Manager, Credit Officer (Saipan Branch), Credit Review Officer, Chief Audit Executive, and Assistant Compliance Manager. Ibanez holds a BBA in Business Management and MBA from the University of Guam and is a graduate of the Pacific Coast Banking School.

**Shasta Murphy** has been promoted from Vice President/Branch Manager, Hagatna Branch to Vice President/Credits Manager. Murphy has nearly 25 years of experience with Bank of Guam, starting as a Teller and working her way up to New Accounts Associate, Operations Officer, Roving Officer, Retail Banking Credit Officer and Mortgage Banking Credit Officer. She is a 2000 graduate of John F. Kennedy High School.

**Meriah Kaye Rabago** has been promoted from Vice President/Automobile Banking Group Manger to Vice President/Sales Manager. Rabago started with the Bank in 2023 and has over 8 years of banking experience, having managed consumer, auto, and commercial loan departments. She is a 2012 graduate of Academy of Our Lady of Guam and holds a BBA with a Double Concentration in Finance and Economics and Marketing from the University of Guam.

**Anthony Quenga** has been promoted from Vice President/Business Development Officer to Vice President/Director of Sales and Business Development. Quenga, who joined the Bank in 2016, has earned numerous accolades, including the 2019 Familia Champion of the Year and the 2018 Exemplary Award for Customer Service. He is a 2009 graduate of Southern High School and earned a BBA in International Business, Marketing, Finance, and Economics, a Master of Public Administration, and a Professional MBA from the University of Guam. Quenga currently serves as the Chairperson for the Guam Young Professionals and was recently named to Guam Business Magazine's 40 Under 40.



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**Ellie San Nicolas** has been promoted from Vice President/Compliance Manager to Vice President/Director of Compliance. With 20 years of experience at Bank of Guam, San Nicolas began as a Customer Service Associate (Teller) at the Mangilao Branch and later served as BSA SAR/AML Investigator, Compliance Associate, and Compliance Officer. She is a 2003 graduate of Southern High School and earned her BBA from the University of Guam.

### New Hires

**Angela Rosario** recently joined Bank of Guam as Vice President/Director of Product – Business Segment. Rosario brings 19 years of telecommunications experience, most recently serving as Director of Product Marketing and Communications at IT&E. She is a 1999 graduate of the Academy of Our Lady of Guam.

**Presia Ogo** recently joined Bank of Guam as Senior Product Manager – Retail Segment. Ogo has over 21 years of experience in telecommunications at DOCOMO PACIFIC, having served as Senior Manager of Consumer Operations, Director of Customer Experience Management, and Prepaid Product Owner. She is a 2001 graduate of Guam Community College.

**Janessa Marie Palomo** recently joined Bank of Guam as Assistant Vice President/Senior Product Manager – Business Segment. Palomo has over 20 years of telecommunications experience, most recently serving as Senior Consumer Sales Manager and Senior Segment Marketing Manager at DOCOMO PACIFIC. She is a 2003 graduate of George Washington High School.

**Claire Sablan** recently joined Bank of Guam as Product Manager – Retail Segment. Sablan previously served as Product Manager at DOCOMO PACIFIC, Marketing Manager at Tumon Sands Plaza, and as a teacher at Agana Heights Elementary School. She is a 2012 graduate of Notre Dame High School and holds a BA in Elementary Education from the University of Guam.



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