



PRESS RELEASE

Lesley-Anne Leon Guerrero
Senior Vice President,
Chief Experience Officer

PO Box BW
Hagåtña, Guam 96932

TEL (671) 472-5300
FAX (671) 472-5243

bankofguam.com

Member FDIC



@BankofGuam

Bank of Guam was established 50 years ago, and as The People's Bank, is Guam's first locally owned and chartered bank. Built on the vision of founder Jesus S. Leon Guerrero to be the driving force for prosperity in the communities it serves, the Bank's work continues through its network of over 500 employees spanning 6,000 miles and 16 branches across Guam, the Commonwealth of the Northern Mariana Islands, the Federated States of Micronesia, the Republic of the Marshall Islands, the Republic of Belau, and San Francisco, California.

February 11, 2023

BANK OF GUAM® MODIFIES HOURS OF OPERATION

February 11, 2023, Hagåtña, GU: Bank of Guam announced today its new branch hours of operation. The change will be effective Monday, February 13, 2023, and will be standardized across the Bank's network.

New branch hours will be as follows for Guam, CNMI, and Neighboring Islands Regions:

Monday – Friday: 9:00 a.m. – 4:00 p.m.

Saturday and Sunday: CLOSED

**Drive-Up and Walk-Up operations will also follow these new hours.*

This change allows the Bank to strategically leverage resources to provide even greater accessibility to their customers. While Saturday operations will no longer be available, customers will gain more time to bank throughout the week as Monday through Friday operations will extend by one hour at all branch locations.

“Our hours have changed but our mission to deliver only the best experiences for our customers has not. Closing on Saturday will give our customers more access to our branches during the week while allowing our employees the work-life balance that is so important. We know that in order for us to be our best for our customers we have to make sure our employees are at their best. This means allowing them the time they need to rest and be with family so they can face the new week re-energized and motivated to deliver the type of service customers deserve.”

- Joaquin P.L.G. Cook, President and CEO, Bank of Guam

The Bank continues to provide many options to bank 24 hours a day, seven days a week, making The People's Bank always within reach. These options include Bank of Guam's Online, Mobile and Voice solutions.

###